

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

|                |                             |                    |
|----------------|-----------------------------|--------------------|
| APPLICANT:     | ROBERT KOCH                 | )                  |
|                |                             | ) Group Art Unit:  |
| SERIAL NUMBER: | 10/666,512                  | ) 2614             |
|                |                             | )                  |
| FILED:         | September 18, 2003          | ) Examiner:        |
|                |                             | ) Deane Jr., W. J. |
| FOR:           | METHOD, SYSTEM, AND STORAGE | )                  |
|                | MEDIUM FOR PROVIDING        | ) Confirmation No  |
|                | AUTOMATED CALL ACKNOWLEDG-  | ) 9183             |
|                | MENT SERVICES               | )                  |

**AMENDMENT AND REQUEST FOR CONTINUED EXAMINATION**

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

In response to the Final Office Action dated January 5, 2009, and in conjunction with the concurrently filed Request for Continued Examination, the Applicant submits the following amendment and remarks for entry in the above-entitled application.